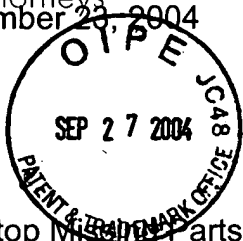


LFW

JENKINS
WILSON
& TAYLOR

patent attorneys
September 23, 2004



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 23, 2004.

Angela L. Boyd

Angela L. Boyd

Date of Signature September 23, 2004

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**LICENSED ONLY IN KY

Mail Stop 1450
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Re: U.S. Patent Application Serial No. 10/785,132 for
METHODS, SYSTEMS AND COMPUTER PROGRAM
PRODUCTS FOR MONITORING USER BEHAVIOR FOR A
SERVER APPLICATION
Our Ref. No. 1503/4/2.

Sir:

Please find enclosed the following:

1. Transmittal of Replacement Drawings (1 page);
2. Copy of Notice to File Corrected Application Papers (1 page);
3. Ninety-Eight (98) Sheets of Drawings replacing all figure drawings; and
4. A return-receipt postcard to be returned to our offices with the U.S. Patent and Trademark filing stamp thereon.

Please contact our offices if there are any questions.

Although it is believed that no fee is due, the Commissioner is hereby authorized to charge any fees associated with the filing of this correspondence to Deposit Account No. 50-0426.

Respectfully submitted,

JENKINS, WILSON & TAYLOR, P.A.

Jeffrey L. Wilson

Jeffrey L. Wilson
Registration No. 36,058
Customer No: 25297

JLW/BJO/alb

Enclosures

tel 919.493.8000
fax 919.419.0383

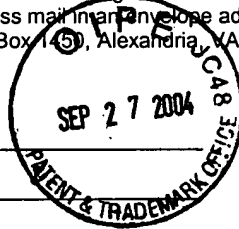
Jenkins, Wilson & Taylor, P.A.
JenkinsWilsonTaylor.com

University Tower, Suite 1400 | 3100 Tower Boulevard | Durham, North Carolina 27707

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Angela L. Boyd
Date of Signature September 23, 2004



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Motsinger et al.

Group Art Unit: 2132

Serial No.: 10/785,132

Examiner: To Be Assigned

Filed: February 24, 2004

Docket No.: 1503/4/2

Confirmation No.: 1643

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
MONITORING USER BEHAVIOR FOR A SERVER APPLICATION

Mail Stop Missing Parts
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL OF REPLACEMENT DRAWINGS

Dear Sir:

Please find enclosed drawings (98 sheets, replacing all figures) for filing in the above-identified U.S. Patent Application in response to the "Notice to File Corrected Application Papers - Filing Date Granted".

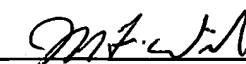
The "Notice to File Corrected Application Papers - Filing Date Granted" dated September 3, 2004 has been received. The Response is being filed simultaneously herewith to the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any fees associated with the filing of this correspondence to Deposit Account Number 50-0426.

Respectfully submitted,

JENKINS, WILSON & TAYLOR, P.A.

Date: 9/23/04

By: 
Jeffrey L. Wilson
Registration No. 36,058
Customer No: 25297

1503/4/2
Enclosures

JLW/BJO/alb



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

APPLICATION NUMBER	FILING OR 371(c) DATE	FIRST NAMED APPLICANT	ATTY. DOCKET NO./TITLE
10/785,132	02/24/2004	David Lee Motsinger	1503/4/2

25297
 JENKINS & WILSON, PA
 3100 TOWER BLVD
 SUITE 1400
 DURHAM, NC 27707

CONFIRMATION NO. 1643

WITHDRAWAL NOTICE

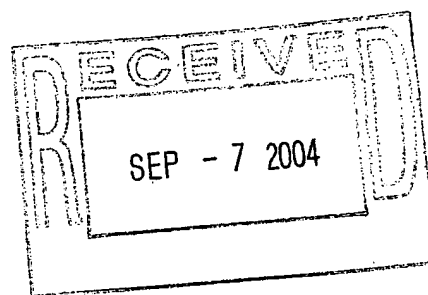


OC000000013712386

Date Mailed: 09/03/2004

WITHDRAWAL OF PREVIOUSLY SENT NOTICE

The Notice mailed on 05/18/2004 was sent in error and is hereby withdrawn. A corrected Notice is enclosed. The time period for reply runs from the mail date of the corrected Notice. We apologize for any inconvenience this caused.



10/3; 11/3; 12/3;
 DOCKET DATES: 1/3; 2/3; 3/3/05
 ASSIGNED ATTY: JLN/BJO
 FILE NO. 1503/4/2
 DOCKETED BY: JMD
 DATE: 9/16/04

A copy of this notice MUST be returned with the reply.

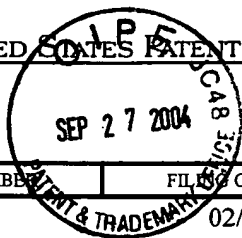
ATB:one
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Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY



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UNITED STATES DEPARTMENT OF COMMERCE
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APPLICATION NUMBER	FILED OR 371 (c) DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/785,132	02/24/2004	David Lee Motsinger	1503/4/2

25297
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CONFIRMATION NO. 1643

FORMALITIES LETTER



OC000000013712406

Date Mailed: 09/03/2004

NOTICE TO FILE CORRECTED APPLICATION PAPERS

Filing Date Granted

An application number and filing date have been accorded to this application. The application is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given TWO MONTHS from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

The required item(s) identified below must be timely submitted to avoid abandonment:

- Replacement drawings in compliance with 37 CFR 1.84 and 37 CFR 1.121 are required. The drawings submitted are not acceptable because:
 - The drawings submitted to the Office are not electronically reproducible. Drawing sheets must be submitted on paper, which is flexible, strong, white, smooth, non-shiny, and durable (see 37 CFR 1.84(e)). See Figure(s) 5, 6, 7, 21, 25, 26, 32, 35 and 38.

Replies should be mailed to: Mail Stop Missing Parts
 Commissioner for Patents
 P.O. Box 1450
 Alexandria VA 22313-1450

*A copy of this notice **MUST** be returned with the reply.*

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PART 2 - COPY TO BE RETURNED WITH RESPONSE